Affordable Caravan & Camper Hire

 TERMS AND CONDITIONS

**Hire Limitations**

* All Hirers accept full responsibility for the security and care of the caravan, its contents and all property owned by Affordable Caravan and Camper Hire (ACCH).
* All Hirers must hold a Full Unrestricted Australian Drivers Licence and be at least 25 years old and under 75 years old.
* All Hirers must confirm they have a CURRENT drivers licence and currently registered vehicle with insurance.
* All Hirers need to confirm 100 points of ID, eg Photo Licence, Medicare card, Credit card, Passport, Rates Notice
* All Hirers **MUST NOT** tow the ACCH caravan whilst under the influence of alcohol, drugs or similar.
* The Hirers are not allowed to sub lease or lend the ACCH caravan or any of its contents or equipment.
* Use of the ACCH caravans or equipment in other states is only allowed by prior arrangement.
* Ensure all ACCH vehicles are towed in a safe manner, according to road and weather conditions.

**Pick Up**

* The day of pick up is counted as Day 1of the rental period, regardless of the time of day. There are no pick-ups prior to 7 am on the day the rental begins.

**Returns**

* All hire caravans must be returned by 4.00 pm on the last day of the hire period.
* Unless prior arrangements are made, extra charges may apply if the caravan is not returned by 4.00 pm.
* Any request for additional hire days is entirely at the discretion of ACCH and will be dependent on availability or other bookings.
* **NO REFUNDS ARE GIVEN FOR EARLY TERMINATION OF THE HIRE AGREEMNT.**

**Cancellations**

* In the event of a booking cancellation, ACCH in assessing whether any refund sum is to be paid to the Hirer, shall be entitled to retain such sums as is reasonably assessed by ACCH for administrative expenses relating to the hire agreement and the loss of income from declining to hire the caravan to another person due to this booking.

**One Way Hire**

* This option is not available. All caravans are to be picked up and returned to ACCH’s storage yard in Braeside, Victoria.
* Any caravan not returned to the storage yard and requiring retrieval by ACCH will result in the hirer being charged $125 per hour travel time each way.

**Terms Of Payments**

* A deposit of $200 is required as a booking / holding fee, this is **NON REFUNDABLE.**
* **FULL PAYMENT** for the hire period is required 3 weeks prior to pick up of the caravan for hire.
* A **security bond** as listed for each caravan is payable in full at the time of booking.
* The **security bond** is returned in full or part, a maximum of 7 days after returning the hire caravan to ACCH. The amount refunded is dependent on the condition of the caravan when returned to ACCH. In the case of the hire caravan requiring repairs to be carried out by a third party, this period may be extended as required for these works.
* A full inventory of ACCH items included in the caravan for the hirer will be undertaken by ACCH and any items damaged or not returned, will be taken out of your **security bond**.
* ACCH reserves the right to refuse hire of one of their caravans to any persons they deem unsuitable to hire one of their caravans.
* ACCH reserves the right to cancel the Hire Agreement at any time if the Terms of Payment are not followed and the Booking / Holding Fee of $200.00 will not be returned.

**Personal Items**

* ACCH takes no responsibility for the hirer’s personal effects. ACCH insurance policy does not provide cover for the hirer’s personal effects and it is recommended the hirer insure their own personal effects.

**Damage**

* Should any damage occur to the ACCH caravan, depending on the severity of such damage, part or all of the **security bond** will be retained at the discretion of ACCH. Should the cost of repairs exceed the **security bond**, such costs may be required to be paid by the HIRER.
* Take care not to damage awnings etc. All damage and costs will be the hirer’s responsibility. The hirer will be responsible for all costs outside the value of the **security bond.**
* Insurance does not cover damage caused by sea water. The hirer will be responsible for ALL DAMAGES caused by sea water.
* Should the repair exceed the **security bond,** the hirer will be responsible for paying any additional amounts.
* Other than fair wear and tear, any damage to the rims and tyres of the caravan is the responsibility of the hirer, should tyres puncture, blow or shred whilst hired, they must be repaired or replaced with an equivalent tyre.
* ACCH caravans must NOT be altered, modified or tampered with in any way either internally or externally.
* Items are not to be stored on the caravan floor as this can cause damage to floor coverings and furniture. This includes but is not limited to BBQ’s, gas bottles, bikes, skateboards, eskys, fridges etc or any hard item that may cause damage.
* Any items found to be broken, missing, substituted or lost will be deducted from the hirer’s **security bond.**

**Breakdowns**

* ACCH must be advised in the event of a breakdown asap. It is the hirer’s responsibility to make sure the caravan is secure at all times. ACCH shall not be liable for expenditure, inconvenience, loss or damage incurred by the hirer in the event of breakdown.

**Accidents**

* In the event of an accident involving the ACCH caravan, the hirer must notify ACCH immediately.
* The hirer is responsible for making the report to the Police in the event of such accident.
* The hirer is required to obtain the following details: DOB, Address, Phone Number, Driving Licence Number, Registration Number, Make, Model, Colour of any vehicles involved. Also a Police Report number and station of the attending Police.

**Loading and Vehicle Compatibility**

* Specs vary from tow bar manufacturer, vehicle manufacturers and road safety groups. ACCH cannot hire to the owner of vehicles that do not comply. All vehicles must have a tow rating suitable for the weight of the hired caravan.
* ACCH caravan MUST NOT exceed their ATM. We can help with loading techniques but the ultimate responsibility is with the Hirer.
* All ACCH caravans have a 7 pin Square Plug. Please advise when booking if you require an adaptor.

**Pets**

* Pets are NOT permitted in ACCH caravans at anytime.

**Restricted Areas**

* For ON ROAD caravans, ON ROAD means bitumen only other than dirt access roads to camping areas or national parks.

**Cleaning**

* The caravan is to be returned in a clean and tidy condition both inside and out. Excessive cleaning will result in a charge against your **security bond.**
* NO SOLVENTS OR CHEMICLAS to be used on the caravan. Light detergent solutions only.
* If the caravan is not cleaned to a satisfactory condition, a cleaning fee will be deducted from your **security bond** at a rate of $50.00 / hour or a maximum of $250.00. ACCH reserves the right to deduct the cleaning fee from the **security bond.**
* Any ACCH caravan fitted with a toilet and shower must be returned in a clean state. All waste material must be removed from the toilet cassette and the cassette must be washed out. Failure to do so will incur an additional charge against your **security bond** of $200.00

**Smoking**

* NO SMOKING is allowed in any ACCH caravan or under awnings or annexes. Any smoke smells including that from campfires could result in a charge against your **security bond.**

**ACCH’s Right to Change Booking**

* ACCH reserves the right to change the booked caravan to a similar caravan with similar features. It may not be the same model but with similar features as the booked caravan.

**Idemnity and Loss**

The Hirer shall indemnify and keep indemnified Affordable Caravan and Camper Hire from and against all claims, loss, damages and expenses whatsoever, incurred directly or indirectly by reason of any breach of this Agreement, negligence, malicious or tortious act or other wrongdoing by the Hirer or a person occupying, using or operating the caravan and without limiting the foregoing, the Hirer shall indemnify Affordable caravan and Camper hire for:

1. All damage to or loss of the caravan howsoever arising to the extent to which the same is not recoverable under any policy or insurance or on account of any act or omission or breach of this agreement by the hirer or any act or omission of a person operating, using or occupying the caravan except to the extent caused or contributed by the owner.
2. Injury to or death of any person and damage to any property and all claims, damages, losses and expenses howsoever arising from or incidental to the possession, use, operation or towing of the caravan except to the extent caused or contributed by the owner.

**Termination**

* The owner may in addition to its other rights, immediately terminate this agreement for any breach by the Hirer of any provision expressly provided for in this Agreement or implied by law.
* In the event of termination of this Agreement, the owner shall immediately be entitled to retake possession of the caravan.
* The Hirer by signing the Agreement confirms and agrees that he/she has read the above terms and conditions and understands and accepts fully the same.
* The Hirer agrees that he/she is fully aware and will follow the correct procedures for using all of the equipment supplied and that the equipment is in good condition upon commencement of the hire period as per the Departure Condition Report.
* The Hirer agrees that the equipment will only be used for its intended purpose.

**THE CARAVAN MUST BE RETURNED IN THE SAME CONDITION AS IT WAS RECEIVED, CLEAN AND TIDY BOTH INTERNALLY AND EXTERNALLY.**

**…………………………………… ……………………………………**

Print Name Print Name

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Signed Signed